

Accessibility Statement

This statement was created on 16th Dezember 2025.

Tourism Association Natz-Schabs is committed to ensuring the accessibility of the website www.natz-schabs.info in accordance with Legislative Decree No. 82 of 27th May 2022, implementing the European Directive 2019/882.

The Tourism Association Natz-Schabs believes it is a collective moral obligation to enable all people to access information, products, and services without obstacles or barriers – so that everyone can live with dignity, equality, and independence.

Therefore, resources have been invested to make the website more user-friendly and accessible to all people, including those with disabilities.

In accordance with Legislative Decree No. 82/2022, the following information is provided:

1. Information on the assessment of how the service meets accessibility requirements, including an explanation of the applicable requirements.
2. General description of the service in accessible formats.
3. Descriptions and explanations necessary to understand how the service operates.
4. Description of how the service meets accessibility requirements.
5. Information demonstrating that the provision and monitoring of the service ensure compliance with the requirements.

1. Accessibility Requirement and Applicable Criteria

The requirements for digital accessibility are established by Legislative Decree No. 82 of 27th May 2022, which implements the European Directive 2019/882.

The website's content must comply with the criteria set out in the Web Content Accessibility Guidelines (WCAG) 2.1 at conformity levels A and AA, as well as the technical standard UNI EN 301549. The four fundamental principles of digital accessibility according to WCAG 2.1 are:

- **Perceivable** – Content is presented clearly and understandably.
- **Operable** – The user interface is easy to navigate for all users.
- **Understandable** – Information and processes are intuitive and easy to comprehend.
- **Robust** – The website is compatible with common assistive technologies.

In accordance with the above legislation, the self-assessment model published by AgID (Agenzia per l'Italia Digitale) provides a clear list of 50 success criteria to be used for verifying website accessibility.

The guidelines published by the agency on the accessibility of IT tools further clarify that web content includes both textual and non-textual information, downloadable documents and forms, as well as two-way interactions such as the processing of digital forms and the completion of authentication, identification, or payment processes.

Non-Applicable Criteria

Of the 50 success criteria listed in the applicable technical standards, the following are considered not applicable to this website:

- 1.2.2 Captions (pre-recorded)
- 1.2.4 Live captions
- 1.4.2 Audio control
- 2.1.4 Character key shortcuts (Level A – WCAG 2.1)
- 2.2.1 Timing adjustable (Level A)
- 2.5.4 Motion actuation (Level AA – WCAG 2.1)

Content excluded from the Scope of the Application

Pursuant to Article 1, paragraph 5, of Legislative Decree No. 82/2022, the provisions do not apply to:

- Time-based, prerecorded media content published before 28 June 2025.
- Office file formats published before 28 June 2025.
- Maps and online mapping services, provided that essential information for navigation maps is made available in an accessible digital format.
- Content from third parties that is neither funded, developed, nor controlled by the relevant economic operator.
- Content of websites and mobile applications considered archives, i.e., containing only content that has not been updated or modified after 28th June 2025.

2. General Description of the Service

The website www.natz-schabs.info is the official tourism portal of the **Holiday Region** Natz-Schabs and the holiday villages of Aicha, Viums and Raas. It is aimed at end consumers and provides an information and promotional service to support the planning of a holiday in Natz-Schabs and its surrounding districts. Below is an overview of the main services offered on the website:

Holiday Region

The Holiday Region menu section provides information about the five holiday villages of Natz, Schabs, Aicha, Viums and Raas, as well as their individual characteristics within the

Holiday Region Natz-Schabs in the Isarco Valley. It describes the sunny high plateau with its cultural landscape shaped by orchards, meadows, vineyards, and forests. Additional information is provided on the region's location near Brixen and on the distinctive features of each village. Furthermore, the region is presented as a year-round holiday destination, highlighting its natural and scenic conditions for relaxation, experiencing nature and outdoor activities. The Natz-Schabs Card is also introduced, offering guests various benefits, including advantages around mobility and regional offers.

Discovery Location

The Discovery Location menu section offers an overview of leisure and activity opportunities in the Holiday Region Natz-Schabs. It provides information on hiking and cycling options as well as on other seasonal outdoor activities. In addition, excursion destinations, scenic highlights, and cultural events in the region are presented.

Accommodations

The Accommodations menu section provides information on overnight stay options in the Holiday Region Natz-Schabs. Various types of accommodation are presented, including hotels, guesthouses, holiday apartments and farm stays. This section also supports visitors in orienting themselves and selecting suitable accommodation for their stay.

Travel Planning

The Travel Planning menu section offers practical information for preparing and organising a stay in the Holiday Region Natz-Schabs. This includes details on how to get there, on local mobility, and on general service information for guests. In addition, frequently asked questions, weather information, and further supporting informational materials are provided.

3. How the Service Works

The website can be accessed via desktop computers, tablets, and smartphones using a standard web browser. No registration is required to use the website. Users can freely access the available functions as follows:

- Access to information sections via the main menu.
- Access to downloadable information through the "Good to Know" → "Downloads" menu.
- Accommodation enquiries can be made via the "Search accommodation" button at the top of the homepage: select an accommodation or perform a search, then click "Send enquiry", fill in the form in the pop-up window and submit it.

4. Compliance with Accessibility Requirements

The Tourism Association Natz-Schabs has implemented measures to make its website accessible and compatible with assistive technologies, with the aim of improving usability for all users.

The features introduced to enhance accessibility include, among others:

- Compatibility with assistive technologies (e.g. NVDA, JAWS)
- Keyboard navigation
- Appropriate colour contrasts
- Text alternatives for graphic and multimedia content
- Zoom and text size adjustment
- Skip links for quicker navigation
- Forms and input fields with clear labels for easier interaction

Conformity Status

To determine the conformity status, the guidelines and self-assessment model of AgID (Agenzia per l'Italia Digitale) were used. The technical audit carried out by an expert in digital accessibility at the time of drafting or updating this statement yielded the following result:

The current conformity status of the website is: partially compliant.

Despite the measures implemented, the website currently only partially meets the requirements of Annex A of the UNI CEI EN 301549 standard due to the following non-compliances.

Non-Accessible Content

The web pages do not fully comply with the requirements of Chapter 9 “Web” of the UNI CEI EN 301549 standard. Specifically:

- External videos are available without subtitles or audio description.
- Some images have low contrast.
- There are links with similar labels.

Some downloadable PDF documents on the website do not meet the requirements of Chapter 10 “Non-web documents”, particularly with regard to the following criteria:

- 10.1.1.1 Non-text content
- 10.1.3.1 Information and relationships
- 10.1.4.3 Contrast (minimum)
- 10.1.4.11 Non-text contrast
- 10.2.4.3 Focus order
- 10.2.4.6 Headings and labels
- 10.3.1.1 Language of page

5. Service Delivery Process and Accessibility Monitoring

Tourism Association Natz-Schabs has devoted particular attention to the service delivery process to ensure compliance with the applicable digital accessibility regulations. External experts have also been engaged, especially for the following activities:

- Technical accessibility review of the website through a gap analysis
- Resolution of non-compliances in the source code
- Preparation of publicly available accessibility documentation

As required by current legislation, the Tourism Association Natz-Schabs conducts regular technical audits to ensure the long-term accessibility of the website and to implement improvements where necessary – also based on feedback and suggestions from users.

The technical audits are carried out by an external accessibility consultant who uses up-to-date technical tools that comply with current standards. The assessments include:

- semi-automated source code analyses
- manual usability tests
- tests using assistive technologies (as screen readers)

6. Support and Reporting Barriers

If you experience difficulties accessing content or functions on the website or require additional assistance, you can send a message to the following email address:

info@natz-schabs.info

Please include the following information in your message:

- First and last name
- Address of the website or the affected page sections
- Clear and concise description of the issue encountered
- Assistive tools used (operating system, browser, any assistive technologies)
- Any suggestions for improving accessibility

Reports received will be handled as quickly as possible and contribute to the continuous improvement of the website's accessibility.